500 Festival Expo and IU Health 500 Festival Mini-Marathon FAQ

What are the benefits of volunteering?

- Free commemorative volunteer shirt and a collector's pin.
- An invitation to the 500 Festival's Volunteer Appreciation Day on May 16th at Indianapolis Motor Speedway
    - **Must register on VolunteerLocal by 5 p.m. on 4/9/26 to receive invitation**
- Two tickets to Indy 500 Qualifications on May 16th (must RSVP to Volunteer Appreciation Day to receive tickets)

What time should I arrive at my shift?

- Please arrive 10-15 minutes prior to your shift time to allow time for check-in and placements.

How do I know what shift I signed up for?

- You can access your Volunteer Profile at any time by clicking the **Volunteer Profile Link** in your confirmation email. Or you can always visit 500Festival.volunteerlocal.com and click **Access your Volunteer Profile** in the top right corner of the page. You will need to input your email address you created your profile with, and an email will be sent to you with your link. You can bookmark your volunteer profile as it always stays up to date with information and easy access to review shift information.

When do I receive my volunteer materials?

- There will be a distribution day for all Expo, Mini and 5K volunteers on Saturday, April 26 between 10am-2pm at the 500 Festival Warehouse (1125 East Brookside Ave, Ste. D10, Indianapolis, IN 46202). Materials will not be available on event days.

What should I wear for my volunteer shift?

- Please wear your Indy Mini volunteer t-shirt with jeans, black or khaki pants- shorts- golf skirts- etc. of an appropriate length with comfortable closed-toe shoes.

Where do I park, and will it be free?

- There will be designated areas for volunteers free of charge. A specific parking pass will be provided for you with instructions and a map of where to park depending on your volunteer role.

Are food and beverages provided?

- Yes, refreshments will be provided at the Indiana Convention Center Volunteer Check-In during the Expo and in Military Park on race day.

What if my shift is outside and it's raining?

- Please plan to attend your volunteer shift, rain, or shine. The race will occur regardless of weather conditions, so be prepared with appropriate attire.

Is there a hotline for us to call if for some reason the race is cancelled due to severe storms?

- Any cancellations or delays of the race will be communicated via email to all volunteers and broadcast on local news outlets.

If on event day I am no longer able to attend my shift, do I need to notify someone?

- Please contact the 500 Festival Volunteer Team as soon as possible at volunteer@500festival.com.

Are there any physical requirements for volunteering?

- You will most likely be on your feet for at least part of any volunteer position—that is why it is so important that you wear comfortable shoes! A few positions require heavy lifting and will be noted when you sign up. If you are unable to perform heavy lifting, please sign up for a different position.

Can my family volunteer with me?

- Yes! We encourage family members and friends to volunteer. All volunteers must be at least 16 years old. For volunteers under the age of 18, a parent / legal guardian will need to create their volunteer profile. The 500 Festival has the right to set different age minimums for designated positions.
    - **Creating Profiles for Minors without an email address:** If a minor does not have an email address, you can create an additional volunteer profile using the same email address you created your profile with. Most email servers allow the addition of a "+" and some text to an existing email address. VolunteerLocal will recognize this as a different email/profile, while all emails will still be delivered to the same inbox. This allows parents/legal guardians to manage profiles and waivers for minors.
        - **Example:**
            - Primary: 500FestivalVolunteer@gmail.com
            - Additional Profile: 500FestivalVolunteer+test123@gmail.com

Can my family and friends volunteer for the same station or opportunity?

- Yes. However, each volunteer needs to sign up individually, so they will need to create their own volunteer profile.